



TERMS AND CONDITIONS OF BANYANA BANYANA FAN MESSAGES CAMPAIGN

Please read the Terms and Conditions (“the Terms and Conditions”) carefully. Your participation will constitute your agreement to comply with these Terms and Conditions.

This fan messages campaign is organized by Sasol South Africa LTD, Company registration number 1968/013914/06, its associated group of companies, their designated agencies or promoters and companies in association with the fan messages campaign (“the Promoters”).

1. Who may participate?

- a. The Campaign is open to citizens of South Africa.
- b. All persons participating in this Campaign (“the Participants”) agree that the Terms and Conditions, rules and provisions as set out herein are binding on them.
- c. All Participants acknowledge and hereby agree to be bound by the Terms and Conditions as set out herein, which Terms and Conditions will be as interpreted by the Promoters.
- d. The Promoters’ decision regarding any dispute will be final and binding and no correspondence will be entered thereafter.
- e. Every Participant must be a natural person of 18 (eighteen) years or older at date of participating in this campaign.

2. Who may not participate?

- a. Participation in this fan messages campaign specifically excludes any employee, director, member, partner, agent or consultant or any person who directly or indirectly controls or is controlled by the Promoters and/or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control or controlled by the Promoters, their advertising agencies, advisers and dealers (“Disqualified Persons”).
- b. Participants may not participate this Campaign or be declared a winner if they have won a campaign promoted by the Promoters within the preceding 12 (twelve) months of the Campaign commencement date.
- c. Companies cannot participate in this Campaign.

3. Fan messages campaign period

- a. The fan messages campaign period commences on 08 May 2023 and runs until 23:59:59 31 July 2023, both days inclusive (“the Campaign Period”).
- b. The fan messages campaign period may be extended or curtailed at the discretion of the Promoter.

4. How to send messages of support to Banyana Banyana

- a. To send messages of support, Participants need to send a Whatsapp message of support to Banyana Banyana on the whatsapp line +27 (0) 72 603 7325 OR send a sms to *120*676# between the fan messages campaign dates and times as set out in 3 above.
- b. Send your message of support to the Banyana Banyana team on the Whatsapp number or send a sms to *120*676# as set out in 4a and stand a chance to win 1(one) or more of the Prizes as listed in 5a.
- c. Multiple fan messages are allowed and with each message you will receive a digital badge displaying your



level of support (ie Bronze Badge – When a Participant sends their first message of support, Silver Badge – When a Participant has sent five (5) messages of support; and Gold Badge – When a Participant has sent ten (10) messages of support. The Gold Badge Participant will also receive a “You’re a Superfan” digital image.

- d. Kindly note that the Whatsapp messages sent will be displayed on the link as set out in 4c above, and your participation in this campaign shall serve as your consent for such message to be displayed together with your name, surname, town and/or country of residence.
- e. Entry to this Campaign does not make a Participant a winner.
- f. If the Participant has won on a specific cellphone number, no other telephone numbers will be accepted by the Promoters or used by the Promoters to contact the Participant.
- g. Participants with a fan message stand a chance to win Daily, and with every fan message stands a chance to win data or airtime. Prizes as more fully described in 5a.
- h. Participants are eligible to win unlimited Daily Prizes therefore the more you send messages of support the more you stand a chance to win.
- i. The Promoter accepts no responsibility for entries lost, misdirected, illegible, late or altered. Entries that do not comply with these Terms will be disqualified.
- j. It is the Participant’s responsibility to ensure that any information which you provide to the Promoter is accurate and complete.
- k. Any and all tax implications and liabilities as a result of winning the Prize will be solely borne by the Winner.

5. Prizes and Draws

- a. The Daily Prizes consist of Cellphone Airtime and Data Vouchers:
 - (i) the total value of the Airtime and Data vouchers to be won over the Campaign period being R30 000.00 (thirty thousand rand);
 - (ii) Data and Airtime vouchers ranging from R5,00 to R500,00 per voucher;
 - (iii) Data and Airtime Vouchers as issued by Service Providers Vodacom, Telkom, MTN and Cell C;
 - (iv) Winners of the Daily Prize - Participants who send messages of support to Banyana Banyana stand a chance to be randomly selected to win Data & Airtime. The airtime or data gets automatically loaded if a participant is winner of airtime or data. If the winner is on a contract and is not allowing the airtime or data to be automatically uploaded, a voucher code will be sent to the winner.
- b. All draws will take place at a frequency determined by the Promoter as set out in this Campaign Terms and Conditions.
- c. If for any unforeseen reason the draw cannot take place on the date/s as anticipated, then the Promoter will endeavor to conduct the draw within a reasonable period thereafter and shall provide details of the new draw date on <https://www.sasol.com>
- d. If a Prize is declined or if the potential winner cannot be contacted from the details supplied after 3(three) telephone call attempts the day of the draw date, a replacement winner will be drawn at the Promoter’s discretion and the replacement winner will be notified by the Promoter and the “winner contact” process will be followed.
- e. The same process as in 5d above will be followed should the replacement winner also decline, or the Prize be unclaimed or the replacement winner cannot be contacted.



- f. If the Winner has given his/her written consent, the Promoter has the right to publish the winner's name and photographs (at no fee) in any advertising, promotional, print, point-of-sale or public relations material. The nature of these publications will be determined at the sole discretion of the Promoter, for a period of 12 (twelve months) from the date/s of the Prize draw.
- g. Once the Prize has been handed over to the Winner in terms hereof, the results of the campaign are final in all respects and no correspondence will be allowed.

6. Notification of Winners

- a. If need be, the Prize Winners of data and airtime will be contacted on the cellphone number that was used for sending the message of support to Banyana Banyana and same shall apply to redeem the Prizes for sending any further or other contact.
- b. The Promoters will randomly select winners from all the fan messages received.
- c. If the potential winner declines a Prize or cannot be contacted after 3 (three) telephone call attempts on the day of the draw, then the Promoter reserves the right to offer the Prize to the next potential winner.
- d. The Promoter will require the Winner to complete and submit an information disclosure document to enable the Promoter to ensure compliance with the rules and the provisions of the Consumer Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this rule for any reason, such winner will be automatically disqualified. The Winner may be required to sign a waiver of liability and indemnity before claiming the Prize.
- e. The Promoters may collect, store and use (but not share) any personal information of entrants for communication or statistical purposes.
- f. Note the Promoter complies with all applicable legislation and regulation in its processing of data as defined in the Protection of Personal Information Act No 4 of 2013 ("POPIA").

7. Personal data and privacy

- a. The Participant will be asked to provide their full names, phone number, e-mail address and age and other related information required to administer Prize handover if such a need arises.
- b. The Promoter and its affiliates shall collect and will use your personal data listed hereby in order to enable your participation in this fan messages campaign. The storage and use of your personal data always occur in accordance with the applicable data protection regulations.
- c. The Promoter keeps the data to fulfil the purposes for which it was collected or as required by applicable laws or regulations.
- d. The Promoter will not use the Participant's information for a different purpose without first asking permission to do so. The Promoter may however share the Participant's personal information with any of its subsidiaries worldwide, or with authorized third parties in order to facilitate the bookings of flights and accommodation.
- e. The Promoter does not allow third parties to use your personal information for a different purpose.
- f. The Promoter treats all information collected as confidential.
- g. The Promoter shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption to the Campaign the Promoter shall use its reasonable endeavours to remedy any disruption and resume the Campaign on a fair and equitable basis to the Eligible Participants.



- h. Any breach of the Terms and Conditions may, at the Promoter's absolute discretion, result in forfeiture of any Prize.
- i. The Promoter has the absolute discretion to decide if a Participant's actions constitute any of the actions prohibited in terms of these Terms and Conditions and to end their participation in the Campaign immediately and take appropriate action, legal or other.
- j. The Participant's participation in the campaign and any accompanying material submitted to the Promoter will become the Promoter's property on receipt.

8. General

- a. The Promoter is entitled to amend the Terms and Conditions hereof in so far as same is deemed necessary and such amendments may relate to any aspect of the campaign.
- b. The amendments may include the addition and or deletion of any existing and/or proposed terms and conditions of the Campaign, which amendments may also affect the identified Prize.
- c. The proposed amendments may be affected during the Campaign period which amendments may result in the Campaign period being reduced and or extended as deemed necessary.
- d. It is the Participant's responsibility to regularly check the website where the campaign Terms and Conditions are made available. Refer to www.sasol.com
- e. If the Terms and Conditions are amended as provided for in clause 7a and 7b, such amendments shall become effective immediately or on such date as may be stated or determined by the Promoter. However, all Winners who have received confirmation of the Prize prior to such amendment will remain eligible to receive the Prize as awarded in accordance with the Terms and Conditions in force when they were selected as winners.
- f. No Participant shall have any recourse or claim against the Promoter because of any amendment to these Terms and Conditions or in respect of termination or suspension of the Campaign in line with these Terms and Conditions.
- g. If the Promoter cannot continue with this Campaign for any reason or if it is required to cancel, suspend or terminate the Campaign by any regulatory term or applicable law, the Promoter may cancel, suspend or terminate the Campaign on condition that:
 - i. No winner has been declared; and
 - ii. Notice of such Campaign cancellation has been given to all Participants.
- h. Any false or inaccurate information provided by a Participant will result in disqualification.
- i. Participants and/or fan messages deemed abusive, rude or inappropriate by the Promoter will not be used or published and such Participants and/or fan messages will be disqualified. Abuse of the Campaign, the Promoter, its products, employees, directors and the Prize brands in any manner will result in disqualification of your participation.
- j. By participating in this Campaign, the Participants confirm that they agree to the platforms' terms of use.
- k. All Participants and Winners hereby indemnify the Promoter, its advertising agencies, advisers, suppliers, and nominated agents against any and all claims, damages or loss howsoever arising, including but not limited to wilful misconduct or negligent acts or omission arising from their participation in this Campaign.
- l. Prize images on all marketing campaign material are only for illustrative purposes and does not reflect the actual prize to be handed over to the Winner.



- m. If the Campaign is held to be or becomes unlawful or if the Promoter is required by the Minister of Trade and Industry or the National Consumer Commission or WASPA, to alter any aspect of the Campaign, then to the full extent permitted by law, the Promoter reserves the right to suspend or terminate the campaign immediately and without notice, in which event all Participants agree to waive any rights that they may have in terms of the Campaign and accept that no recourse will be sought against the Promoter.
- n. The Winner's use of the Prize shall be entirely at his/her own risk and he/she hereby indemnifies and absolves the Promoter from any liability or damage, arising from accident, injury, harm, death, costs, including direct, indirect, special incidental or consequential or any punitive damages and/or loss sustained because of the entry or participation in the Campaign and possession or use of the Prize as won in the Campaign.
- o. To the extent permitted by the Consumer Protection Act of 2008 ("CPA"), the Participant and/or Winner indemnifies and absolves the Promoter from claims arising from any loss, damage, harm or injury which the prize winners may sustain because of any claim which may be made against it by any third party.
- p. The Participant and/or Winner indemnifies the Promoter against any claim of any nature whatsoever arising out of and/or from their participation in any way in this Promotional Campaign (including, as result of any act or omission, whether negligent or otherwise on the part of the Promoter).
- q. Any dispute or claim arising out of or in connection with the Campaign shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- r. The Promoter reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide Winner and reserves the right to call for such proof as it may deem necessary.
- s. The Promoter accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize.
- t. To the extent that the Terms and Conditions or any goods or services provide under these Terms are governed by the CPA, no provision as contained herein is intended to contravene the applicable provisions of the CPA, and therefore all provisions must be treated as qualified, to the extent necessary, to ensure that the relevant provisions of the CPA are complied with.
- u. By participating in this Campaign, Participants agree to receive future marketing material from the brand/s on promotion. However, the participant has the right to unsubscribe to receiving marketing material or request the Promoter to delete their information by contacting the Promoter at Sasol Place, 50 Katherine Street, Sandton South Africa, 2196.
- v. All queries relating to technical support for the USSD/Whatsapp platform can be directed to sponsorships@sasol.com